

GS6 / GS16 Valve Settings (.WSET Files) Overwrite Issue

Product Change / Improvement

The GS Product family has received a manual clarification and warning tag to help prevent customers from inadvertently overwriting valve calibration files.

Description

The GS product on-board driver service tool (VPC Service Tool) has the functionality to allow customers to copy common configurations (settings) from one valve to another by creating and saving a WSET (settings) file. The available configurable options of the *.WSET are:

- Input Type Selection
- Input Modifications
- Position Error/Resolvers
- Output Selections and Alarm Shutdown Selections.

To perform this task, the customer should only use the USER.WSET file.

Customers, **DO NOT USE** the **VALVE.WSET file**. Doing so will overwrite the resolver calibration settings and may result in a valve that has excessive dual resolver difference error and/or excessive accuracy error.

Detailed instructions on how to perform this task are outlined in the GS product manuals 26513 (GS6) and 26514 (GS16), available on the Woodward.com website.

Affected Units

All GS6 and GS16 product families.

Corrective Action

Woodward has revised product manuals 26513 and 26514 to help prevent customers from overwriting the VALVE.WSET file. Woodward has also started adding a warning tag to the valve that will alert customers of this potential issue.

Customer Action

No action is required for customers who do not use the VPC Service Tool or do not use the VPC Service Tool Settings Editor. For customers who suspect that they have inadvertently overwritten the VALVE.WSET file, please contact the Woodward Help Desk at <https://support.woodward.com/>

The Woodward Help Desk will provide additional help in troubleshooting or providing the original factory generated WSET files.

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