

## Product Manual 26425 (Revision NEW) Original Instructions

# 723PLUS Digital Control Nile River Vessel Generator Control

Dredging International 8301-1146

**Application Manual** 



Read this entire manual and all other publications pertaining to the work to be performed before installing, operating, or servicing this equipment.

Practice all plant and safety instructions and precautions.

Failure to follow instructions can cause personal injury and/or property damage.



The latest version of most publications is available on the *publications page*. If your publication is not there, please contact your customer service representative to get the latest copy.



Any unauthorized modifications to or use of this equipment outside its specified mechanical, electrical, or other operating limits may cause personal injury and/or property damage, including damage to the equipment. Any such unauthorized modifications: (i) constitute "misuse" and/or "negligence" within the meaning of the product warranty thereby excluding warranty coverage for any resulting damage, and (ii) invalidate product certifications or listings.



If the cover of this publication states "Translation of the Original Instructions" please note:

The original source of this publication may have been updated since this translation was made. Be sure to check manual **26311**, *Revision Status & Distribution Restrictions of Woodward Technical Publications*, to verify whether this translation is up to date. Out-of-date translations are marked with  $\triangle$ . Always compare with the original for technical specifications and for proper and safe installation and operation procedures.

Revisions—Changes in this publication since the last revision are indicated by a black line alongside the text.

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## Warnings and Notices

#### **Important Definitions**



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

- **DANGER**—Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING**—Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION**—Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE**—Indicates a hazard that could result in property damage only (including damage to the control).
- **IMPORTANT**—Designates an operating tip or maintenance suggestion.

<b>WARNING</b> Overspeed / Overtemperature / Overpressure	The engine, turbine, or other type of prime mover should be equipped with an overspeed shutdown device to protect against runaway or damage to the prime mover with possible personal injury, loss of life, or property damage. The overspeed shutdown device must be totally independent of the prime mover control system. An overtemperature or overpressure shutdown device may also be needed for safety, as appropriate.
	The products described in this publication may present risks that
	could lead to personal injury, loss of life, or property damage. Always wear the appropriate personal protective equipment (PPE) for the job
Personal Protective Equipment	at hand. Equipment that should be considered includes but is not limited to:
	Eve Protection
	Hearing Protection

- Safety Boots
- Respirator

Always read the proper Material Safety Data Sheet (MSDS) for any working fluid(s) and comply with recommended safety equipment.

Start-up

Be prepared to make an emergency shutdown when starting the engine, turbine, or other type of prime mover, to protect against runaway or overspeed with possible personal injury, loss of life, or property damage.

## 

Automotive Applications On- and off-highway Mobile Applications: Unless Woodward's control functions as the supervisory control, customer should install a system totally independent of the prime mover control system that monitors for supervisory control of engine (and takes appropriate action if supervisory control is lost) to protect against loss of engine control with possible personal injury, loss of life, or property damage.

# NOTICE

To prevent damage to a control system that uses an alternator or battery-charging device, make sure the charging device is turned off before disconnecting the battery from the system.

Battery Charging Device

## **Electrostatic Discharge Awareness**

NOTICE	Electronic controls contain static-sensitive parts. Observe the following precautions to prevent damage to these parts:
Electrostatic Precautions	<ul> <li>Discharge body static before handling the control (with power to the control turned off, contact a grounded surface and maintain contact while handling the control).</li> <li>Avoid all plastic, vinyl, and Styrofoam (except antistatic versions) around printed circuit boards.</li> <li>Do not touch the components or conductors on a printed circuit board with your hands or with conductive devices.</li> <li>To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual 82715, Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules.</li> </ul>

Follow these precautions when working with or near the control.

- 1. Avoid the build-up of static electricity on your body by not wearing clothing made of synthetic materials. Wear cotton or cotton-blend materials as much as possible because these do not store static electric charges as much as synthetics.
- 2. Do not remove the printed circuit board (PCB) from the control cabinet unless absolutely necessary. If you must remove the PCB from the control cabinet, follow these precautions:
  - Do not touch any part of the PCB except the edges.
  - Do not touch the electrical conductors, the connectors, or the components with conductive devices or with your hands.
  - When replacing a PCB, keep the new PCB in the plastic antistatic protective bag it comes in until you are ready to install it. Immediately after removing the old PCB from the control cabinet, place it in the antistatic protective bag.

## Chapter 1. General Information

## Introduction

This manual is the functional description of Woodward 723PLUS Control System 8301-1146. This 723PLUS control is made to Dredging International specification as a generator control for the Nile River vessel.

723plus Digital Control	9906-619
GAP Diagram	5418-2825
Block Diagram	9971-1260
Plant Wiring	9971-1259



Use of this equipment by untrained or unqualified personnel could result in damage to the control or the installation's equipment and possible loss of life or personal injury. Make sure personnel using or working on this equipment are correctly trained.

This manual covers only equipment which is manufactured by Woodward and does not include operating instructions for the prime mover, or the driven devices or processes. For information about other Woodward units used on the prime mover please refer to the specific Woodward documentation supplied with each unit.

For specific operating information such as start-up, shutdown, and the prime mover's response to signals from the Woodward control, refer to the prime mover manufacturer's manual.

## **System Compliance**

This system complies with the relevant industry specifications and regulations.

## **General Safety Precautions**

Obey the following safety precautions when you install the unit:

- Obey all cautions or warnings given in the procedures.
- Never bypass or override machine safety devices.
- Always use sufficient personnel and/or lifting equipment to move the cabinet.

## **Identification Plate**

The identification plate is installed on the front of the plate in the upper right corner. It contains the following information:

- Part Number
- Serial Number
- Manufacturing Date
- Weight
- Customer Name
- Customer
- Power Supply Information

Always provide the model number and serial number in any correspondence with Woodward.

## Chapter 2. System Description

## Introduction

The 723PLUS control for this application receives an analog speed setting signal from an external system. The 723PLUS biases this speed reference for synchronizing purposes, kW droop, and to make the kW base load control possible.

Depending on the actual speed, the control will set maximum load setpoints that will act as a torque limit curve.

Control functions include:

- Speed sensing
- Speed reference
- Droop / KW Control
- Speed Control
- Fuel Limiters
- Alarms

## **Speed Sensing**

The speed sensing of the engine is done by one or two speed sensors. The speed sensors can be proximity probes or magnetic pick-ups.

The influence of the engine firing frequencies is attenuated by a low pass filter.

### Speed fault indication

The speed channels are continuously checked for speed sensor failures. A failure is latched when the speed signal drops below 10 rpm or raises above 2000 rpm. The speed sensor fault detection is overridden during shutdown and stays overridden for \*10 seconds after Run is selected.

Because the 723PLUS does not act as speed control unit, a double failure of the speed probes does not result in a major alarm. Each sensor can individual be setup, in case of failure, as minor alarm or major alarm.

## Speed Reference

On starts the control will run the engine on min speed and will ramp the speed after a adjustable delay to rated. The speed reference can be adjusted by the Raise and Lower contacts or the Remote Speed Reference. To select remote speed reference both the raise and lower contact have to be made. On failure of the remote reference signal the speed can be controlled by the raise and lower contacts.

The speed reference can be adjusted between the Min. Speed Limit and Max. Speed Limit (adjustable in Configure). The range of the remote speed reference is determined by 4mA Rem. Ref. and 20mA Rem Ref. An analog input below 2 mA or above 22 mA will create an alarm.

### **Droop / KW Control**

Load sharing with other prime movers is done in droop. The main engine control has this droop function already internally. For that reason, the droop amount in the 723PLUS is set default to 0%. In case the kW droop must be activated, the droop % must be set to the correct amount. In kW droop, the control uses the load sensor input to calculate the droop. The load can be controlled with the raise and lower or the remote speed setpoint.

If the load reference enable switch is closed, the control can act in kW control. The range of the remote load reference is determined by the 4mA KW Ref and the 20 mA KW Ref. An analog input below 2 mA or above 22 mA will create an alarm on both the remote reference and the load sensor. An alarm of one or both the inputs will disable the KW Control.

#### Shutdown

The shutdown function, when activated by the external Run/Stop contact, sends a minimum Speed reference signal out. Also in the configure menu one can select if the speed reference should go to minimum speed reference on the event of a Major alarm.

## **Fuel Limiters**

A four-point Speed / KW limiter is present to prevent overloading of the engine dependable on speed. This will overrule the kW setpoint in case this demand will be too much at the actual speed. An additional four-point curve is present to allow a certain extra kW amount per speed setpoint. This can be used in case the torque limit is too critical at certain speed setpoints! Always contact the engine OEM for the correct settings.

### Alarms

In this application the following I/O signals can cause an alarm:

- Speed Probe # 1 input
- Speed Probe # 2 input
- Remote Speed Reference input
- Load sensor input
- Remote Load Reference input

These inputs have three types of alarms: no alarm, minor alarm, and major alarm. In the configure mode the type of alarm can be chosen:

- 1 means no alarm
- 2 means minor alarm
- 3 means major alarm

The following failure will always give a major alarm:

Overspeed

The Overspeed Trip level can be adjusted in the configure mode.

A minor alarm will activate the minor alarm relay output. A major alarm will create a shutdown and will activate the major alarm relay output. To reset an alarm use the external reset.

The shutdown on major alarm can be adjusted to no shutdown on major alarm (when mechanical backup and reverse acting is used)and the relay's can be adjusted to have NO or NC contacts.

The remote speed input and manifold pressure input can be adjusted as not used. In that case the alarms are overridden and the manifold limiter is set at maximum output.

## Chapter 3. Tunables

## Introduction

This chapter describes the parameters that can be tuned or monitored. Where applicable, the nominal setting for each tunable is listed (the nominal values are provided only as a guideline). The actual settings are obtained from the engine manufacturer or determined during commissioning and should be noted in the Actual column for future reference.

Refer to Chapter 4 (Hand-Held Programmer) for instructions about accessing the tunables.

## **Configure Mode Tunables**

#### \*\* CONFIGURATION \*\*

This menu is used to set the desired setpoints for the minimum and maximum speed reference setpoints. Also Overspeed trip setpoint can be set.

Description	Range	Nominal	Actual
Min Speed RPM	(0,2500)	*800	
Max Speed RPM	(0,2500)	*1900	
Overspeed RPM	(0,2500)	*2000	

#### \*\* SET ALARMS \*\*

This menu is used to configure the alarms for each specific parameter.

1= No Alarm

2= Minor Alarm

3= Major Alarm

It is selectable to go to minimum speed reference setpoint in case of major alarm!

Description	Nominal	Range	Actual
Shtdwn on Maj Alarm?	(TRUE,FALSE)	*TRUE	
MPU #1 Failed Alarm?	(1,3)	*2	
MPU #2 Failed Alarm?	(1,3)	*2	
Rem Spd Used?	(TRUE,FALSE)	*TRUE	
Rem Spd Alm?	(2,3)	*2	
Rem Load Used?	(TRUE,FALSE)	*TRUE	
Rem Load Alm?	(2,3)	*2	
KW Sensor Used	(TRUE,FALSE)	*TRUE	
KW Sensor Alm?	(2,3)	*2	
Major Alarm Relay NC ?	(TRUE,FALSE)	*TRUE	
Minor Alarm Relay NC?	(TRUE,FALSE)	*TRUE	

### Service Mode Tunables

#### \*\* ALARMLOG \*\*

This menu shows the active alarms and will only be visible in case of an alarm. The first alarm will be logged and can be traced back!

Description	Range	Nominal	Actual
First Alarm	Monitor		
Spd Probe #1 Fault	Monitor		
Spd Probe #2 Fault	Monitor		
Rmt Spd Ref Failed	Monitor		
Rem Ld Ref Failed	Monitor		
KW Trans Failed	Monitor		
Ovrspd Detected	Monitor		
Reset Fist Alarm?	(TRUE,FALSE)	*FALSE	

#### \*\* MONITOR ANALOG \*\*

This menu shows the analog values as described in the parameter description. No parameters can be tuned in this menu.

Description	Range	Nominal	Actual
Engine Speed	Monitor		
Speed Reference	Monitor		
Spdref Before Bias	Monitor		
kW Limiter (kW)	Monitor		
Actual Load (kW)	Monitor		
Load Reference Input (kW)	Monitor		
SPM Input (rpm)	Monitor		

#### \*\* MONITOR DISCRETE \*\*

This menu shows the digital values as described in the parameter description.

No parameters can be tuned in this menu.

TRUE means, the input is active, FALSE when it is not active.

Description	Range	Nominal	Actual
Run/Stop Contact	Monitor		
Reset Contact	Monitor		
Lower Contact	Monitor		
Raise Contact	Monitor		
Loadref Enbl Cntct	Monitor		
Synch Rate Contact	Monitor		
Breaker Contact	Monitor		
Release Rtd Contact	Monitor		

#### \*\* MONITOR INPUTS \*\*

This menu shows the analog values as described in the parameter description. No parameters can be tuned in this menu.

Description	Range	Nominal	Actual
Rem Spd Input /mA	Monitor		
Rem Load Input /mA	Monitor		
Load Sens Input /mA	Monitor		
SPM Input / rpm	Monitor		
Speed Probe #1	Monitor		
Speed Probe #2	Monitor		

#### \*\* kW LIMITER \*\*

This menu must be used to setup the kW Limiter. This is a four slope curve, based on speed, that sets the maximum kW setpoint!

Additional an extra kW can be given to above mentioned curve. This also is a four slope, speed dependant curve again!

Always request the correct info for these parameters from the engine OEM.

Description	Range	Nominal	Actual
KW Extra #1	(0.0, 1000,0)	*0	
KW Extra SPD #2	(0.0, 2500,0)	*1600	
KW Extra #2	(0.0, 1000,0)	*0	
KW Extra SPD #3	(0.0, 2500,0)	*1700	
KW Extra #3	(0.0, 1000,0)	*0	
KW Extra SPD #4	(0.0, 2500,0)	*1800	
KW Extra #4	(0.0, 1000,0)	*0	

#### \*\* kW DROOP \*\*

This menu is used to set the droop amount for the kW droop. Droop set to 0 means no droop!

Description	Range	Nominal	Actual
Droop %	(0,10)	*0	

#### \*\* SPEED SETTING \*\*

This menu must be used to set the speed reference parameters as mentioned in the description. Also the analog outputs can be configured in this menu!

Description	Range	Nominal	Actual
Rated Speed	(0,2500)	*1800	
Lower Speed Rate	(0,100)	*15	
Raise Speed Rate	(0,100)	*15	
To Rated Rate	(0,1000)	*100	
Synchro Rate	(0,100)	*2	
4mA Rmt Reference	(0,2500)	*1500	
20mA Rmt Reference	(0,2500)	*1830	
Tacho at 4 mA Output	(0,2500)	*0	
Tacho at 20 mA Output	(0,2500)	*2000	
Speed Ref Out at 4 mA	(0,2500)	*1380	
Speed Ref Out at 20 mA	(0,2500)	*1920	
SPM Input –2 V = rpm	(-100,100)	*-2	
SPM Input +2 V = rpm	(-100,100)	*2	

#### \*\* KW MENU \*\*

This menu is used top set the kW transducer range and kW setpoint input for the control. Also the deadband can be set with this menu. When load error is within the deadband, the control will not bias anymore.

Description	Range	Nominal	Actual
KW Ref at 4 mA	(0,10000)	*0	
KW Ref at 20 mA	(0,10000)	*1900	
Maximum KW	(0,10000)	*1890	
KW Load Sensor at 4 mA	(0,10000)	*0	
KW Load Sensor at 20 mA	(0,10000)	*2127	
KW Control Deadband	(0,100)	*10	

#### \*\* SPEED FILTER \*\*

This menu must be used to set the speed filters of the speed sensor inputs. Too much filtering will result in slow speed update.

Description	Range	Nominal	Actual
Speed Filter 1	(0.01,10.0)	*0.04	
Speed Filter 2	(0.01,10.0)	*0.04	

#### \*\* PORTSETTING \*\*

This menu must be used to switch the J1 port from Handheld (2) into ServLink

(1) mode. Reboot of 723 will activate the handheld programmer mode again.

Description	Range	Nominal	Actual
Set Download Mode	(1,2)	*2	

NOTICE

Do not change the port setting. This function is only for trained service personnel.

## Chapter 4. Hand-held Programmer

### Hand-held Programmer and Menus

The Hand-held Programmer is a hand-held computer terminal that gets its power from the Control. The terminal connects to the RS-422 communication serial port on the control.

The programmer does a power-up self-test whenever it is plugged into the control. When the self-test is complete, the screen displays two lines of information. This is information relating to the application. Pressing the 'ID' key changes the display to show the Woodward logo with the country name ("Woodward (NL)") and application name of the system. Press 'ID' again for the software part number.

The programmer screen is a four-line, back lighted LCD display. The display lets you look at two separate functions or menu items at the same time. Use the "Up/Down Arrow" key to toggle between the two displayed items (an "@" indicates the item in the active menu). Use the BKSP and SPACE keys to scroll through the display to show the remainder of a prompt if it is longer than the display screen's 18 characters.

The Control has three sets of menus: the Service menus, the Configure menus and the Debug menus. The Service menus allow easy access and tuning while the engine is running. The Configure menus may only be entered if the I/O is shutdown, and hence the engine stopped. The Debug menu allows access to the GAP software.

### **Configure Menus**

To access the Configure menus, the engine must be shutdown. Press the . key. The display will show, 'To Enable CONFIGURE Press \*ENTER\*'. Press the ENTER key and the display will show, 'To Shutdown I/O, Press \*ENTER\*'. Press the ENTER key and this will allow you to get into the Configure menus.

# NOTICE

If the engine is running, it will be shut down because the control's I/Os are disabled.

To move between the menus use the  $\blacktriangle$  and  $\checkmark$  keys. To move through the setpoints within a menu use the  $\blacktriangleleft$  and  $\triangleright$  keys,. Once in a menu, press the ESC key to return to the menu header.

To leave the Configure menus press the ESC key. The message 'Rebooting Control' will appear. The setpoints are automatically saved when leaving Configure.

#### **Service Menus**

To access the Service menus press the  $\checkmark$  key. To move between menus, and to move through setpoints within menus, follow the instructions as for the Configure menus. Also to return to the menu header, or to leave Service, follow the Configure instructions.

#### Debug Menus

To access the Debug first press  $\blacksquare$  (solid square) after which the  $\forall$  key should be pressed. To move between category menus use the  $\triangleleft$  and  $\triangleright$  keys, once in the right category move through the GAP blocks by using the  $\blacktriangle$  and  $\forall$  keys.

Within a GAP block every output and tunable (\*) input can been seen by using the  $\blacktriangleleft$  and  $\blacktriangleright$  keys.

A Tunable (\*) can be changed by using the "Turtle Up" or the "Rabbit Up" keys to increase the value, and the "Turtle Down" or "Rabbit Down" keys to decrease the value (see also adjusting setpoints).

To return to the menu header press the  $\mathbf{\nabla}$  key, or to leave Service, follow the Configure instructions.

## **Adjusting Setpoints**

To adjust a set point, use the "Turtle Up" or the "Rabbit Up" keys to increase the value, and the "Turtle Down" or "Rabbit Down" keys to decrease the value. The "Rabbit Up" and "Rabbit Down" keys will make the rate of change faster than the "Turtle Up" and "Turtle Down" keys. This is useful during initial set-up where a value may need to be changed significantly. Where necessary, to select TRUE, use either the "Turtle Up" or the "Rabbit Up" keys, and to select FALSE, use the "Turtle Down" or "Rabbit Down" keys.

To obtain an exact value, press the "=" key. Key in the required figure and press ENTER.

**IMPORTANT** This may only be done if the figure is within 10% of the existing value.

To save setpoints at any time, use the SAVE key. This transfers all new setpoint values into EEPROM memory. The EEPROM retains all setpoints when power is removed from the control.



### Hand-Held Programmer Keys

The programmer keys have the following functions (see Figure 4-1):

<ul><li>◄ (left arrow)</li></ul>	Moves backward through Configure or Service, one menu at a time.
► (right arrow)	Moves forward through Configure or Service, one menu at a time.
(up/down arrow)	Toggles between the two displayed items (the first letter of the active menu item will blink).
▲ (up arrow)	Moves backward through each menu, one step at a time.
▼ (down arrow)	Advances through each menu, one step at a time. Selects Service from Main Screen.
(turtle up) (turtle down)	Increases the displayed set point value slowly. Decreases the displayed set point value slowly.

723PLUS Nile River	Generator Control	Manual 26425
(rabbit up) (rabbit down) - (minus) + (plus) ■ (solid square) ID ESC SAVE BKSP SPACE ENTER = (equals) • (decimal)	Increases the displayed set point va 10 times faster than the turtle keys) Decreases the displayed set point v 10 times faster than the turtle keys) Increases setpoint values by one st Decreases setpoint values by one st Debug mode. Displays the In-Pulse Woodward log name and software revision. To return to menu header or to main Saves entered values (set points). Deletes last figure when entering ex Not used. Used when entering exact values an Configure. To enter exact values (within 10%). To select Configure.	Ilue quickly (about alue quickly (about ep at a time. tep at a time. go, application n screen. cact values. nd accessing
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DISPLAYS PART NUMBER AND SOFTWARE	$+ (ID) = 0 \cdot$ $E_{S_{C}} = V_{E} + E_{E}$ $E_{S_{C}} = E_{E}$	SELECTS CONFIGURE MODE

FOR ENTERING EXACT VALUES (WITHIN 10%)

FOR ACCESSING CONFIGURE AND ENTERING SETPOINT VALUES

FOR SCROLLING LEFT AND RIGHT THROUGH SCREEN DISPLAY

Figure 4-1. Hand-held Programmer

027-030 96-02-09

REVISION LEVEL.

RETURNS TO MENU HEADER OR MAIN SCREEN

SAVES ENTERED VALUES (SET POINTS)

# Chapter 5. Control Wiring Diagram

This chapter contains the Control Wiring Diagram 9971-1259. Sheet one of the drawing contains notes and additional information. The following sheets identify the system cables and show their interconnections, and give the pin-out detail of each cable connector.

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	2 SHIE	LD MUST N	OT BE GRO	UNDED AT	ANY EXTE	RNAL POI	NT UNLESS	OTHERWI	SE NOTED.							
	3 ALL TO 0	SHIELDS M THER SHIE SHIELDS A	UST BE CA LDS EXCEP RE TIED T	RRIED CO T AT THE OGETHER	NTINUOUSL Common G At the GR	Y THROUG ROUND PO OUND STU	H ALL TER INT. D.	MINAL BL	OCKS AND	MUST BE TIED						
7	4 REMC	IVE JUMPER	FOR VOLT	AGE INPU	T.											
7	5 REMC	IVE JUMPER	DISCRETE	37 & 38 INPUT PO	IF USING WER, USE	EXTERNAL TERMINAL	DISCRETE 37 FOR (	-) AND (	OWER. +) TO APP	ROPRIATE SWITC	÷					
7	6 DISC	JUMPER INPU	TS ARE IS PLACE. I	OLATED F NPUT CUR	ROM OTHEF Rent IS N	R CIRCUIT IORMALLY	S AND IN 10 MILLIF	ENDED TO	BE POWER ER INPUT	ED BY TB1-39 ( INTO 2210 OHM.	+24VDC) L	AVING				
~		SSS OTHERW A. RE B. RE C. RE C. RE	ISE SPECI LAYS SHOW LAYS SHOW LAYS ENER LAY CONTAR RESI: INDUU	FIED: N DE - ENE GIZE FOR CT RATIN STIVE - 2. 0.	RGIZED. FUNCTION G FOR MIN 0 ANPERE 75 AMPERE 75 AMPERE 1 AMPERE	IIMUM 100 S AT 28VI S AT 115 ES AT 28V S AT 28V	.000 0PEF 1c vrc, 50 t vrc, 0.2 0c, lamp	(ATIONS: 0 400Hz Henry								
7	B RNAL OF I	OG OUTPUT SOLATION	SIGNALS AMPLIFIER	TO OTHER S.	SYSTEMS	MUST BE	ISOLATED	FROM GRO	UND EITHE	R BY DESIGN OR	REMPLOYEM	NT				
7	9 RNAL	OG INPUT Solation	SIGNALS F AMPLIFIER	ROM OTHE S.	R SYSTEMS	MUST BE	ISOLATEC	) FROM GR	OUND EITH	ER BY DESIGN O	JR EMPLOYM	NT				
7	10 FACI	ORY SET F	OR MPU IN	PUT.												
7	I 3 INTE	RNAL POWEI	R SUPPLY	PROVIDES	DC ISOLF	ITION BET	WEEN THE	POWER SO	URCE AND	ALL OTHER INPU	UTS AND OU	PUTS.				
7	14 COMM	IUNICATION	PORT J1	CAN ONLY	BE USED	WITH WOD	DWARD ST2	OUD HAND	HELD PROG	RAMMER [P/N 99	07-205).					
7	15 COMP PORT	THE PIN R	PORT J2 Ation Can Ssignment	0R J3 CA BE DONE OF J2 A	N BE CONF IN THE A ND J3 SEE	FIGURED A	S A RS-23 ON SOFTWA E MANUAL	82, RS-42 RE ONLY. 02758.	2 OR RS-4	85 SERIAL INTE	RFACE.					
7	16 IF C	INE SPEED	INPUT IS	USED, JU	MPER 11 1	0 13 AND	12 TO 14									
7	17 USE	TWISTED P	AIR SHIEL	DED WIRE	S DNLY.											
															NOT	TES
	ARD GOV	ERNOR N	EDERLA	ND B. V		DII	IGRAM - C NILE	RIVER	[RING:	DHG	<sup>ND:</sup> 9971-	1259	REV: NEW	CHECKED: ORBUN:	MSME GROM	MAN
Ś	HOOFDOR	IAL CONIKU P. THE NE	THERLANDS			GEN	RATOR	CATER	°ILLAR	CRGE	C00E:	<u> </u>	I3 SCALE:	SHEET: DRTE:	2 0F APR. 20	6007

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#### 723PLUS Nile River Generator Control

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7						
					[]	INPUTS HSMEET GROMAN R. 2007
,		(100mH	DEVICE POWER OUTPUT		33 9 40 + 0 W E R	723+ 5 0F 8P
-		OUTPUT	USED FOR DISCRETE IN		7 φ <sub>38</sub> φ 7 23.	CHECKED: ORBWN: SHEET: ORTE:
			DISCRETE COMMON		е. і н	м Ш
2		_ ( 0	RATED SPEED SELECT PEN TO MAINTAIN IDLE)		036 + 723+ INPUT H DISCR.	REY: SIZE: SCRL A3
		(	BREAKER FEEDBACK Close to select dyn2)		∳ <sub>35</sub> + 723+ DISCR.	9971-1259 <sup>DDE:</sup>
·		SYN	CHRONISER RATE ENABLE		φ <sub>34</sub> + 723+ INPUT F DISCR.	OMS NO. CAGE CC
, ,		BASE	LOAD REFERENCE ENABLE	,   	φ <sub>33</sub> + 723+ DISCR.	KIRING: R R PILLAR
	HISCRETE INFOIS APPLY +18VDC TO +40VDC TO ACTIVATE 6	CLOSE BOTH TO Select Remote			φ <sub>32</sub> + 723+ INPUT D DISCR.	AM - CONTROL NILE RIVE ATOR CATEF
	S	SPD REFERENCE	LOWER (CLOSE TO LOWER SPD) —		♦ 31 + 723+ INPUT C DISCR.	DIAGR
,			RESET (MOMENTARY) (CLOSE TO RESET)		0 <sub>30</sub> + 723+ INPUT B DISCR.	) B. V.
·		_	STOP/RUN (CLOSE TO RUN)	Ι L	151029 + 723+ INPUT A DISCR.	NEDERLAND frols group netherlands
-			E SPD SENSOR #2 INPUT PROXIMITY SWITCH	+	0 13 0 14 7 23+ INPUT #2 SPEED SENSOR	GOVERNOR DUSTRIAL CONT
	16	ENGIN	E SPD SENSOR #1 INPUT Proximity switch	*	183 9 11 9 12 7 2 3 4 7 2 3 4 1 N P U T #1 S E N S O R	WOODWARD
2						X

#### 723PLUS Nile River Generator Control

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# Chapter 6. Functional Block Diagram

This chapter contains Functional Block Diagram 9971-1260.





# Chapter 7. Product Support and Service Options

## **Product Support Options**

If you are experiencing problems with the installation, or unsatisfactory performance of a Woodward product, the following options are available:

- 1. Consult the troubleshooting guide in the manual.
- 2. Contact the **OE Manufacturer or Packager** of your system.
- 3. Contact the **Woodward Business Partner** serving your area.
- Contact Woodward technical assistance via email (EngineHelpDesk@Woodward.com) with detailed information on the product, application, and symptoms. Your email will be forwarded to an appropriate expert on the product and application to respond by telephone or return email.
- 5. If the issue cannot be resolved, you can select a further course of action to pursue based on the available services listed in this chapter.

**OEM or Packager Support:** Many Woodward controls and control devices are installed into the equipment system and programmed by an Original Equipment Manufacturer (OEM) or Equipment Packager at their factory. In some cases, the programming is password-protected by the OEM or packager, and they are the best source for product service and support. Warranty service for Woodward products shipped with an equipment system should also be handled through the OEM or Packager. Please review your equipment system documentation for details.

**Woodward Business Partner Support:** Woodward works with and supports a global network of independent business partners whose mission is to serve the users of Woodward controls, as described here:

- A **Full-Service Distributor** has the primary responsibility for sales, service, system integration solutions, technical desk support, and aftermarket marketing of standard Woodward products within a specific geographic area and market segment.
- An **Authorized Independent Service Facility (AISF)** provides authorized service that includes repairs, repair parts, and warranty service on Woodward's behalf. Service (not new unit sales) is an AISF's primary mission.
- A **Recognized Engine Retrofitter (RER)** is an independent company that does retrofits and upgrades on reciprocating gas engines and dual-fuel conversions, and can provide the full line of Woodward systems and components for the retrofits and overhauls, emission compliance upgrades, long term service contracts, emergency repairs, etc.

A current list of Woodward Business Partners is available at **www.woodward.com/directory**.

## **Product Service Options**

Depending on the type of product, the following options for servicing Woodward products may be available through your local Full-Service Distributor or the OEM or Packager of the equipment system.

- Replacement/Exchange (24-hour service)
- Flat Rate Repair
- Flat Rate Remanufacture

**Replacement/Exchange:** Replacement/Exchange is a premium program designed for the user who is in need of immediate service. It allows you to request and receive a like-new replacement unit in minimum time (usually within 24 hours of the request), providing a suitable unit is available at the time of the request, thereby minimizing costly downtime.

This option allows you to call your Full-Service Distributor in the event of an unexpected outage, or in advance of a scheduled outage, to request a replacement control unit. If the unit is available at the time of the call, it can usually be shipped out within 24 hours. You replace your field control unit with the like-new replacement and return the field unit to the Full-Service Distributor.

**Flat Rate Repair**: Flat Rate Repair is available for many of the standard mechanical products and some of the electronic products in the field. This program offers you repair service for your products with the advantage of knowing in advance what the cost will be.

**Flat Rate Remanufacture:** Flat Rate Remanufacture is very similar to the Flat Rate Repair option, with the exception that the unit will be returned to you in "like-new" condition. This option is applicable to mechanical products only.

## **Returning Equipment for Repair**

If a control (or any part of an electronic control) is to be returned for repair, please contact your Full-Service Distributor in advance to obtain Return Authorization and shipping instructions.

When shipping the item(s), attach a tag with the following information:

- return number;
- name and location where the control is installed;
- name and phone number of contact person;
- complete Woodward part number(s) and serial number(s);
- description of the problem;
- instructions describing the desired type of repair.

### **Packing a Control**

Use the following materials when returning a complete control:

- protective caps on any connectors;
- antistatic protective bags on all electronic modules;
- packing materials that will not damage the surface of the unit;
- at least 100 mm (4 inches) of tightly packed, industry-approved packing
- material;a packing carton with double walls:
- a strong tape around the outside of the carton for increased strength.

## NOTICE

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual 82715, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules.* 

## **Replacement Parts**

When ordering replacement parts for controls, include the following information:

- the part number(s) (XXXX-XXXX) that is on the enclosure nameplate;
- the unit serial number, which is also on the nameplate.

### **Engineering Services**

Woodward's Full-Service Distributors offer various Engineering Services for our products. For these services, you can contact the Distributor by telephone or by email.

- Technical Support
- Product Training
- Field Service

**Technical Support** is available from your equipment system supplier, your local Full-Service Distributor, or from many of Woodward's worldwide locations, depending upon the product and application. This service can assist you with technical questions or problem solving during the normal business hours of the Woodward location you contact.

**Product Training** is available as standard classes at many Distributor locations. Customized classes are also available, which can be tailored to your needs and held at one of our Distributor locations or at your site. This training, conducted by experienced personnel, will assure that you will be able to maintain system reliability and availability.

**Field Service** engineering on-site support is available, depending on the product and location, from one of our Full-Service Distributors. The field engineers are experienced both on Woodward products as well as on much of the non-Woodward equipment with which our products interface.

For information on these services, please contact one of the Full-Service Distributors listed at <u>www.woodward.com/directory</u>.

## **Contacting Woodward's Support Organization**

For the name of your nearest Woodward Full-Service Distributor or service facility, please consult our worldwide directory published at <u>www.woodward.com/directory</u>.

You can also contact the Woodward Customer Service Department at one of the following Woodward facilities to obtain the address and phone number of the nearest facility at which you can obtain information and service.

Products Used In Electrical Power Systems		Pro Er	oducts Used In ngine Systems	Pı Indust	Products Used In Industrial Turbomachinery		
					Systems		
Facility	Phone Number	Facility	Phone Number	Facility	Phone Number		
Brazil	+55 (19) 3708 4800	Brazil	+55 (19) 3708 4800	Brazil	+55 (19) 3708 4800		
China	+86 (512) 6762 6727	China	+86 (512) 6762 6727	China	+86 (512) 6762 6727		
Germany:		Germany	+49 (711) 78954-510	India	+91 (129) 4097100		
Kemp	pen+49 (0) 21 52 14 51	India	+91 (129) 4097100	Japan	+81 (43) 213-2191		
Stutto	gart +49 (711) 78954-510	Japan	+81 (43) 213-2191	Korea	+82 (51) 636-7080		
India +91 (129) 4097100		Korea	+82 (51) 636-7080	The Neth	erlands- +31 (23) 5661111		
Japan +81 (43) 213-2191		The Netherlands- +31 (23) 5661111		Poland	+48 12 295 13 00		
Korea	+82 (51) 636-7080	United Sta	ntes +1 (970) 482-5811	United St	ates +1 (970) 482-5811		
Poland	+48 12 295 13 00						

United States ---- +1 (970) 482-5811

For the most current product support and contact information, please visit our website directory at <u>www.woodward.com/directory</u>.

### **Technical Assistance**

If you need to contact technical assistance, you will need to provide the following information. Please write it down here before contacting the Engine OEM, the Packager, a Woodward Business Partner, or the Woodward factory:

General	
Your Name	
Site Location	
Phone Number	
Fax Number	
 Prime Mover Information	
Manufacturer	
Engine Model Number	
Number of Cylinders	
Type of Fuel (gas, gaseous, diesel, dual-fuel, etc.)	
Power Output Rating	
Application (power generation, marine, etc.)	
<b>Control/Governor Information</b>	
Control/Governor #1	
Woodward Part Number & Rev. Letter	
Control Description or Governor Type	
Serial Number	
Control/Governor #2	
Woodward Part Number & Rev. Letter	
Control Description or Governor Type	
Serial Number	
Control/Governor #3	
Woodward Part Number & Rev. Letter	
Control Description or Governor Type	
Serial Number	
Symptoms	
Description	

If you have an electronic or programmable control, please have the adjustment setting positions or the menu settings written down and with you at the time of the call.

# 723PLUS Hardware Manual

723PLUS hardware manual 02877 is attached after the end of this manual.

We appreciate your comments about the content of our publications.

Send comments to: <a href="mailto:icinfo@woodward.com">icinfo@woodward.com</a>

Please reference publication 26425.



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Email and Website—www.woodward.com

Woodward has company-owned plants, subsidiaries, and branches, as well as authorized distributors and other authorized service and sales facilities throughout the world.

Complete address / phone / fax / email information for all locations is available on our website.

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