

**Manual 26804 (Revision A, 6/2014)  
ProAct™ III/IV Actuator & Driver**

See manual 04127 for complete installation, operation, maintenance, and certification information. Publications can be found on our website at [www.woodward.com/publications](http://www.woodward.com/publications).

**Important Definitions**

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

- **DANGER**—Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING**—Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION**—Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE**—Indicates a hazard that could result in property damage only (including damage to the control).
- **IMPORTANT**—Designates an operating tip or maintenance suggestion.

**WARNING**

The engine, turbine, or other type of prime mover should be equipped with an overspeed shutdown device to protect against runaway or damage to the prime mover with possible personal injury, loss of life, or property damage.

The overspeed shutdown device must be totally independent of the prime mover control system. An overtemperature or overpressure shutdown device may also be needed for safety, as appropriate.



Read this entire manual and all other publications pertaining to the work to be performed before installing, operating, or servicing this equipment. Practice all plant and safety instructions and precautions. Failure to follow instructions can cause personal injury and/or property damage.



This publication may have been revised or updated since this copy was produced. To verify that you have the latest revision, check manual **26455**, *Customer Publication Cross Reference and Revision Status & Distribution Restrictions*, on the *publications* page of the Woodward website: [www.woodward.com/publications](http://www.woodward.com/publications)

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Any unauthorized modifications to or use of this equipment outside its specified mechanical, electrical, or other operating limits may cause personal injury and/or property damage, including damage to the equipment. Any such unauthorized modifications: (i) constitute "misuse" and/or "negligence" within the meaning of the product warranty thereby excluding warranty coverage for any resulting damage, and (ii) invalidate product certifications or listings.

**NOTICE**

To prevent damage to a control system that uses an alternator or battery-charging device, make sure the charging device is turned off before disconnecting the battery from the system.

**NOTICE**

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual **82715**, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Go to [www.woodward.com/publications](http://www.woodward.com/publications) for complete instructions (manual 04127).

**Replacement/Exchange:** Replacement/Exchange is a premium program designed for the user who is in need of immediate service. It allows you to request and receive a like-new replacement unit in minimum time (usually within 24 hours of the request), providing a suitable unit is available at the time of the request, thereby minimizing costly downtime.

This option allows you to call your Full-Service Distributor in the event of an unexpected outage, or in advance of a scheduled outage, to request a replacement control unit. If the unit is available at the time of the call, it can usually be shipped out within 24 hours. You replace your field control unit with the like-new replacement and return the field unit to the Full-Service Distributor.

**Flat Rate Repair:** Flat Rate Repair is available for many of the standard mechanical products and some of the electronic products in the field. This program offers you repair service for your products with the advantage of knowing in advance what the cost will be.

**Flat Rate Remanufacture:** Flat Rate Remanufacture is very similar to the Flat Rate Repair option, with the exception that the unit will be returned to you in "like-new" condition. This option is applicable to mechanical products only.

## Returning Equipment for Repair

If a control (or any part of an electronic control) is to be returned for repair, please contact your Full-Service Distributor in advance to obtain Return Authorization and shipping instructions.

When shipping the item(s), attach a tag with the following information:

- return number;
- name and phone number of contact person;
- description of the problem;
- name and location where the control is installed;
- complete Woodward part number(s) and serial number(s);
- instructions describing the desired type of repair.

## Contacting Woodward's Support Organization

For the name of your nearest Woodward Full-Service Distributor or service facility, please consult our worldwide directory published at [www.woodward.com/directory](http://www.woodward.com/directory).

You can also contact the Woodward Customer Service Department at one of the following Woodward facilities to obtain the address and phone number of the nearest facility at which you can obtain information and service.

### Products Used In Electrical Power Systems

#### Facility ----- Phone Number

Brazil ----- +55 (19) 3708 4800  
China ----- +86 (512) 6762 6727  
Germany:  
    Kempen --- +49 (0) 21 52 14 51  
    Stuttgart - +49 (711) 78954-510  
India ----- +91 (129) 4097100  
Japan ----- +81 (43) 213-2191  
Korea ----- +82 (51) 636-7080  
Poland ----- +48 12 295 13 00  
United States ----- +1 (970) 482-5811

### Products Used In Engine Systems

#### Facility ----- Phone Number

Brazil ----- +55 (19) 3708 4800  
China ----- +86 (512) 6762 6727  
Germany ----- +49 (711) 78954-510  
India ----- +91 (129) 4097100  
Japan ----- +81 (43) 213-2191  
Korea ----- +82 (51) 636-7080  
The Netherlands -- +31 (23) 5661111  
United States ----- +1 (970) 482-5811

### Products Used In Industrial Turbomachinery Systems

#### Facility ----- Phone Number

Brazil ----- +55 (19) 3708 4800  
China ----- +86 (512) 6762 6727  
India ----- +91 (129) 4097100  
Japan ----- +81 (43) 213-2191  
Korea ----- +82 (51) 636-7080  
The Netherlands -- +31 (23) 5661111  
Poland ----- +48 12 295 13 00  
United States ----- +1 (970) 482-5811



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**WOODWARD**

PO Box 1519, Fort Collins CO 80522-1519, USA  
1000 East Drake Road, Fort Collins CO 80525, USA  
Phone +1 (970) 482-5811 • Fax +1 (970) 498-3058

Email and Website—[www.woodward.com](http://www.woodward.com)