WOODWARD

Manual 26754
(Revision NEW, 4/2009)
Original Instructions

MotoService
Software Installation Guide

MotoHawk Control Solutions
[Old MCS Publication Number 9700-1002]

Installation Guide

General Precautions

Read this entire manual and all other publications pertaining to the work to be performed before installing, operating, or servicing this equipment.

Practice all plant and safety instructions and precautions.

Failure to follow instructions can cause personal injury and/or property damage.

Revisions

This publication may have been revised or updated since this copy was produced. To verify that you have the latest revision, check manual *26311* , *Revision Status & Distribution Restrictions of Woodward Technical Publications*, on the *publications page* of the Woodward website:

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Proper Use

Any unauthorized modifications to or use of this equipment outside its specified mechanical, electrical, or other operating limits may cause personal injury and/or property damage, including damage to the equipment. Any such unauthorized modifications: (i) constitute "misuse" and/or "negligence" within the meaning of the product warranty thereby excluding warranty coverage for any resulting damage, and (ii) invalidate product certifications or listings.

Translated Publications

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Revisions—Changes in this publication since the last revision are indicated by a black line alongside the text.

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Manual 26754

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Warnings and Notices

Important Definitions

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

- **DANGER**—Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING**—Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION**—Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE**—Indicates a hazard that could result in property damage only (including damage to the control).
- **IMPORTANT**—Designates an operating tip or maintenance suggestion.

⚠WARNING

Overspeed / Overtemperature / Overpressure

The engine, turbine, or other type of prime mover should be equipped with an overspeed shutdown device to protect against runaway or damage to the prime mover with possible personal injury, loss of life, or property damage.

The overspeed shutdown device must be totally independent of the prime mover control system. An overtemperature or overpressure shutdown device may also be needed for safety, as appropriate.

⚠WARNING

Personal Protective Equipment

The products described in this publication may present risks that could lead to personal injury, loss of life, or property damage. Always wear the appropriate personal protective equipment (PPE) for the job at hand. Equipment that should be considered includes but is not limited to:

- **Eye Protection**
- **Hearing Protection**
- **Hard Hat**
- **Gloves**
- **Safety Boots**
- **Respirator**

Always read the proper Material Safety Data Sheet (MSDS) for any working fluid(s) and comply with recommended safety equipment.

⚠WARNING

Start-up

Be prepared to make an emergency shutdown when starting the engine, turbine, or other type of prime mover, to protect against runaway or overspeed with possible personal injury, loss of life, or property damage.

⚠WARNING

Automotive Applications

On- and off-highway Mobile Applications: Unless Woodward's control functions as the supervisory control, customer should install a system totally independent of the prime mover control system that monitors for supervisory control of engine (and takes appropriate action if supervisory control is lost) to protect against loss of engine control with possible personal injury, loss of life, or property damage.

NOTICE

Battery Charging Device

To prevent damage to a control system that uses an alternator or battery-charging device, make sure the charging device is turned off before disconnecting the battery from the system.

Electrostatic Discharge Awareness

NOTICE

Electrostatic Precautions

Electronic controls contain static-sensitive parts. Observe the following precautions to prevent damage to these parts:

- **Discharge body static before handling the control (with power to the control turned off, contact a grounded surface and maintain contact while handling the control).**
- **Avoid all plastic, vinyl, and Styrofoam (except antistatic versions) around printed circuit boards.**
- **Do not touch the components or conductors on a printed circuit board with your hands or with conductive devices.**

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual *82715*, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

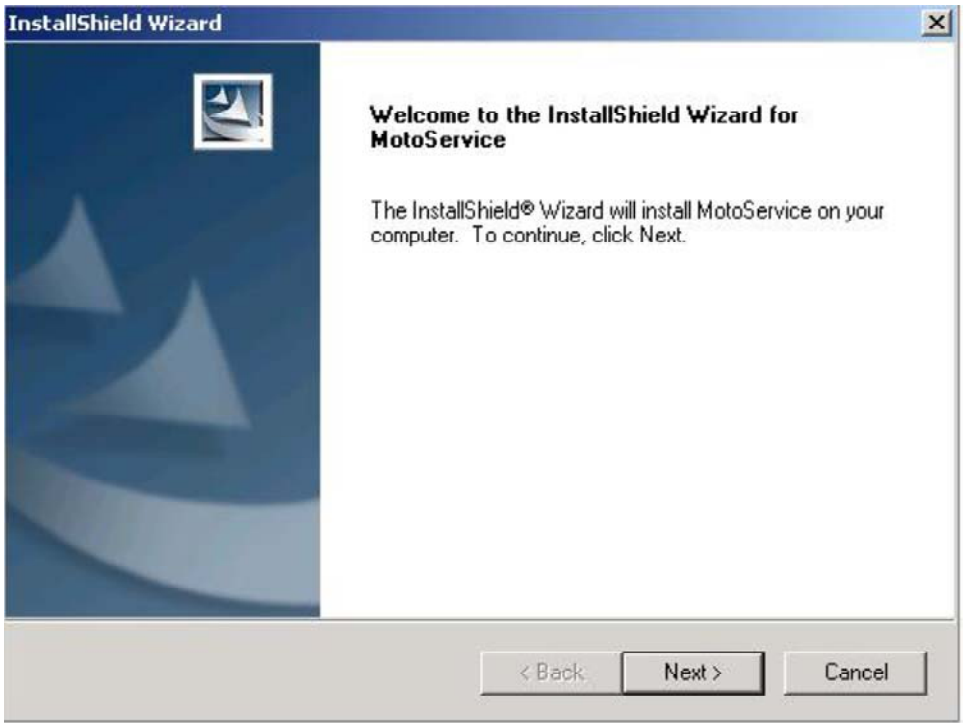
Follow these precautions when working with or near the control.

1. Avoid the build-up of static electricity on your body by not wearing clothing made of synthetic materials. Wear cotton or cotton-blend materials as much as possible because these do not store static electric charges as much as synthetics.
2. Do not remove the printed circuit board (PCB) from the control cabinet unless absolutely necessary. If you must remove the PCB from the control cabinet, follow these precautions:
   - Do not touch any part of the PCB except the edges.
   - Do not touch the electrical conductors, the connectors, or the components with conductive devices or with your hands.
   - When replacing a PCB, keep the new PCB in the plastic antistatic protective bag it comes in until you are ready to install it. Immediately after removing the old PCB from the control cabinet, place it in the antistatic protective bag.

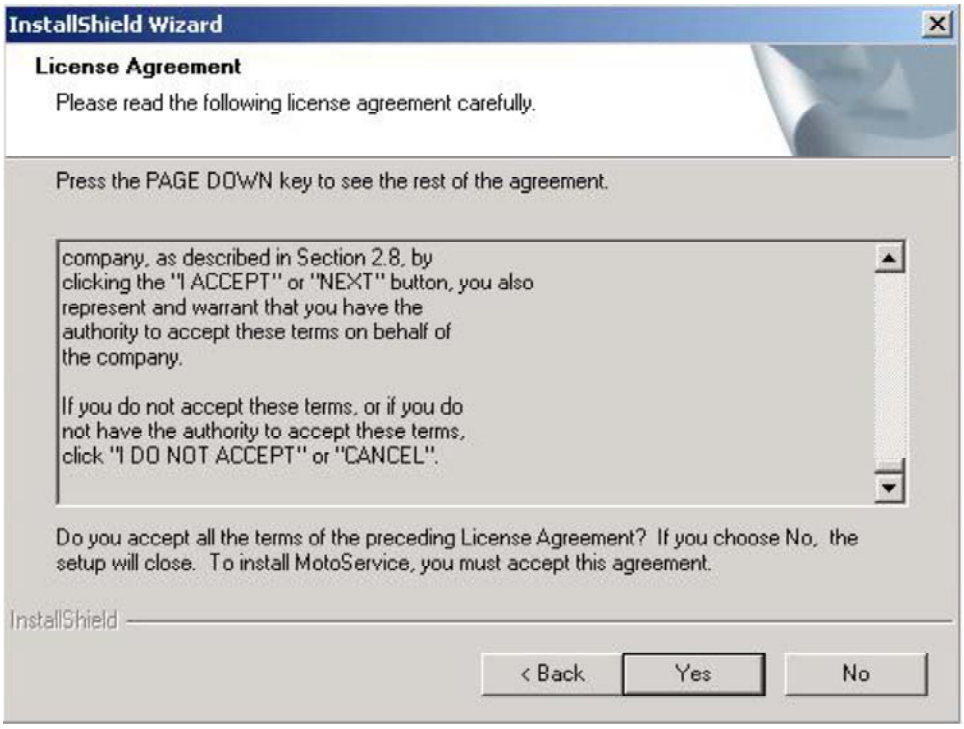
MotoService Software Installation Guide

This document provides a step by step process for installing MotoService software for the first-time user.

Insert the CD into the CD tray. The disk will automatically start. A series of dialog screens will appear that will typically require only a confirmation click (next) to continue the installation process.

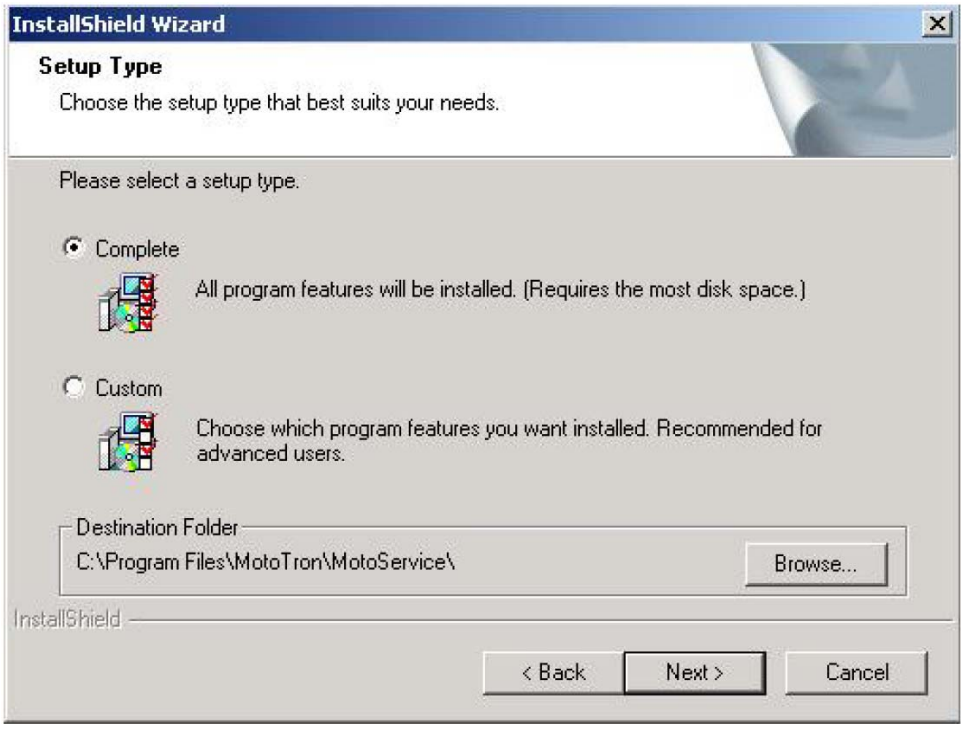


Click on NEXT.

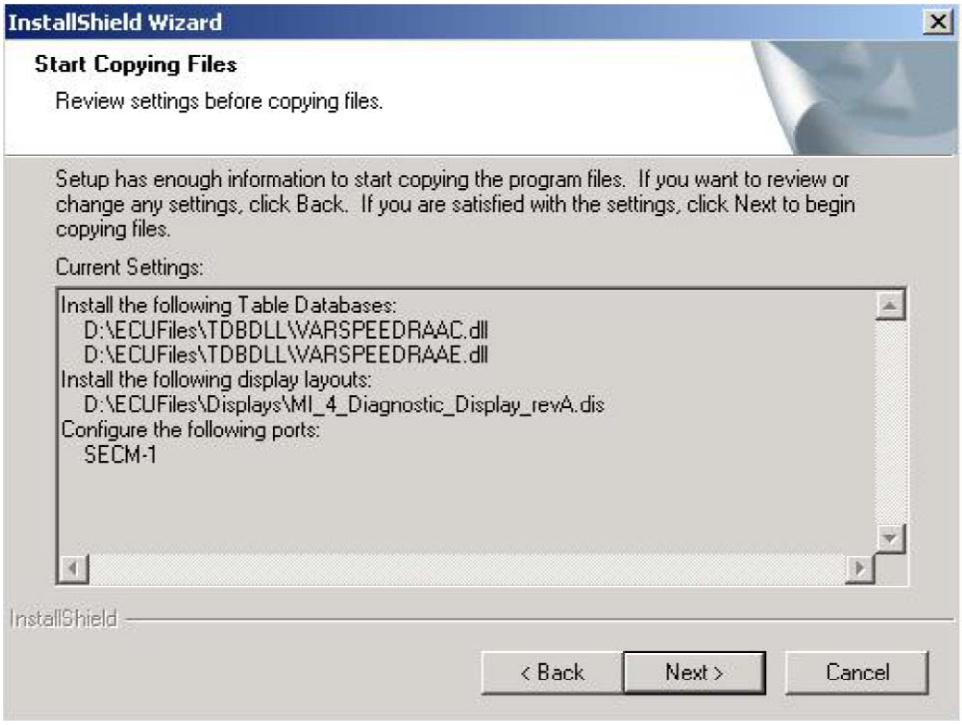


After reading the License Agreement click on YES.

Fill in the above information if required and click NEXT.

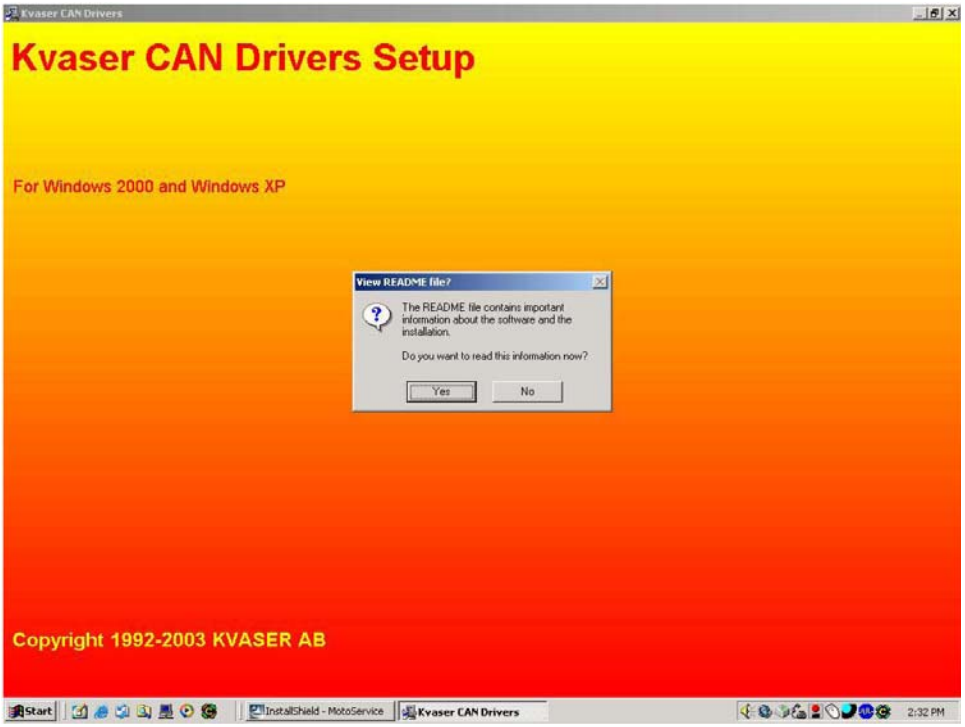


Use the default settings and click NEXT. Advanced users can proceed accordingly.

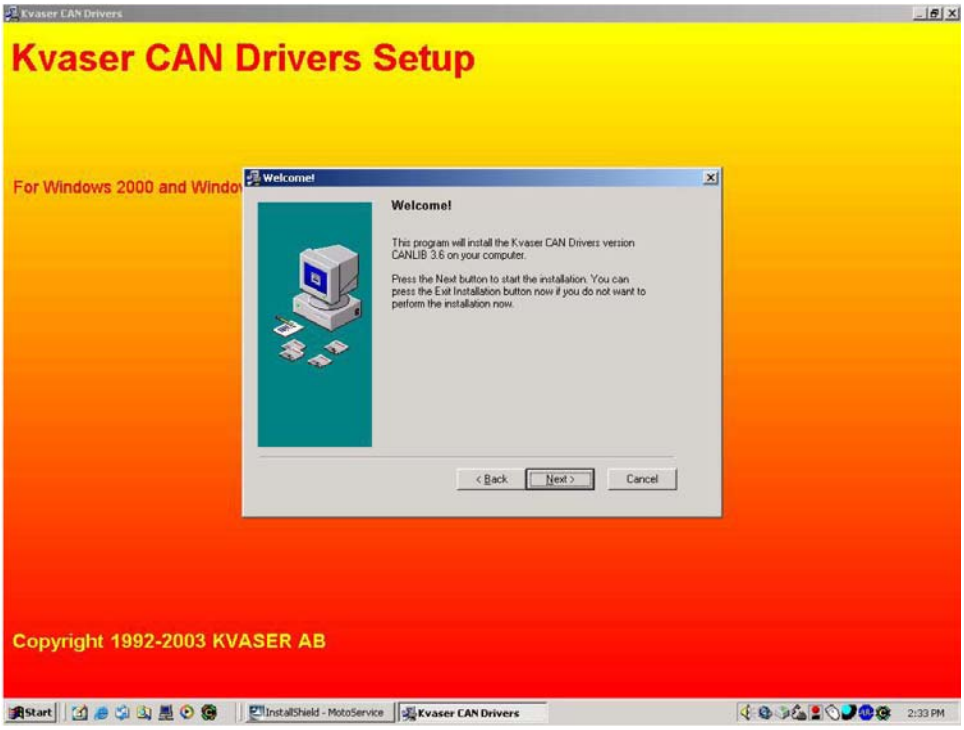


This screen indicates the location of the typical user files and where they are installed. Click NEXT.

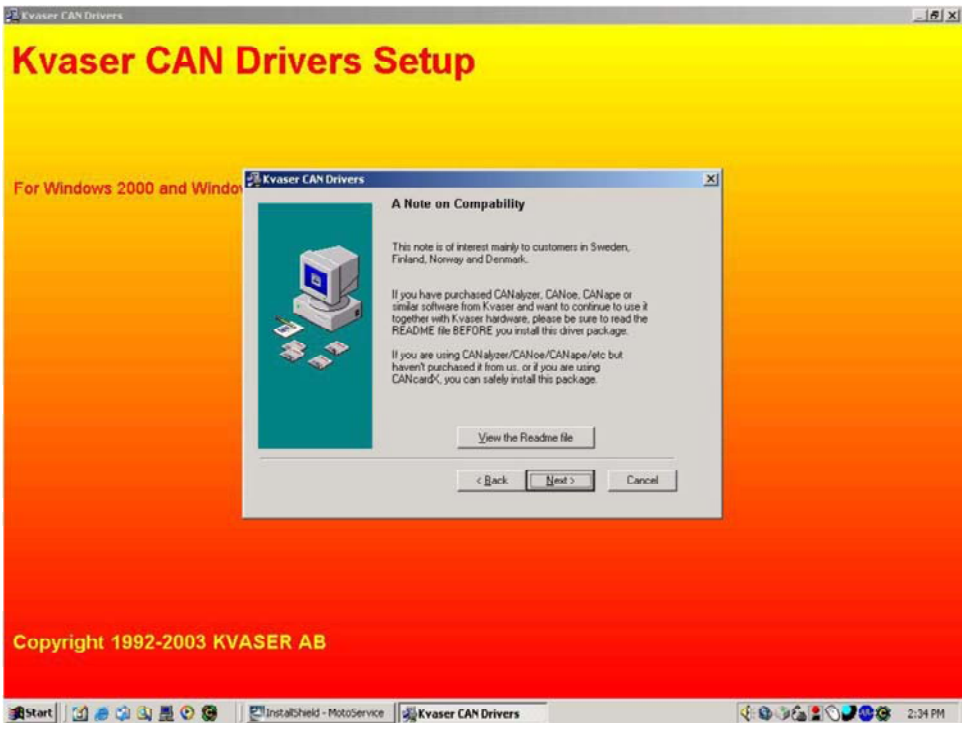
The USB to CAN communication drivers will now be installed.



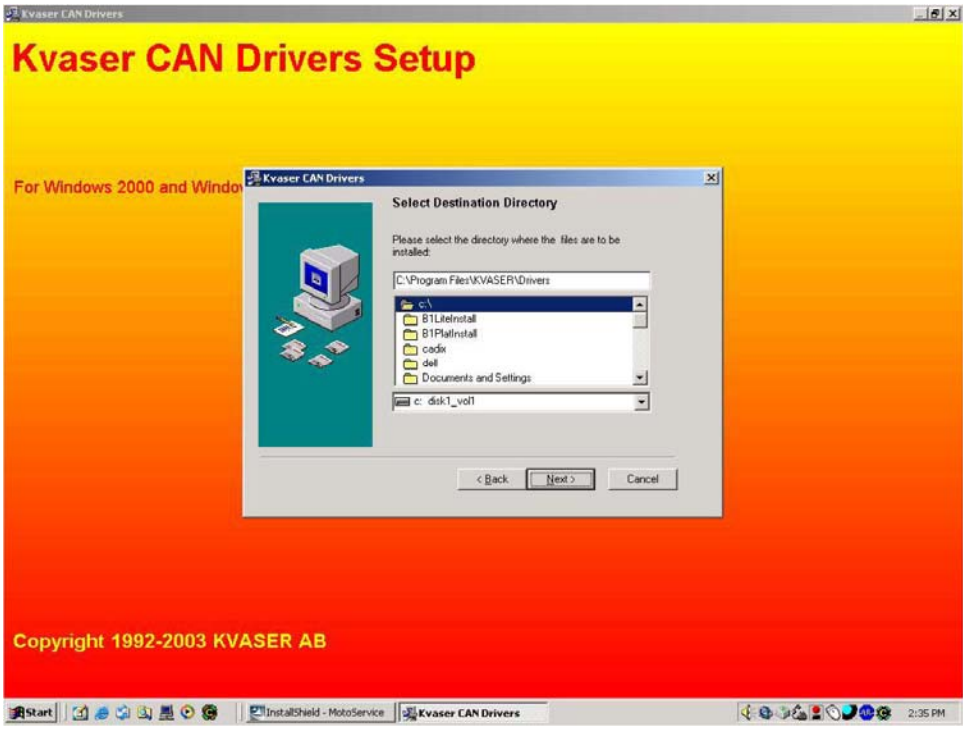
If you would like to read the README file click on YES, otherwise click NO to proceed.



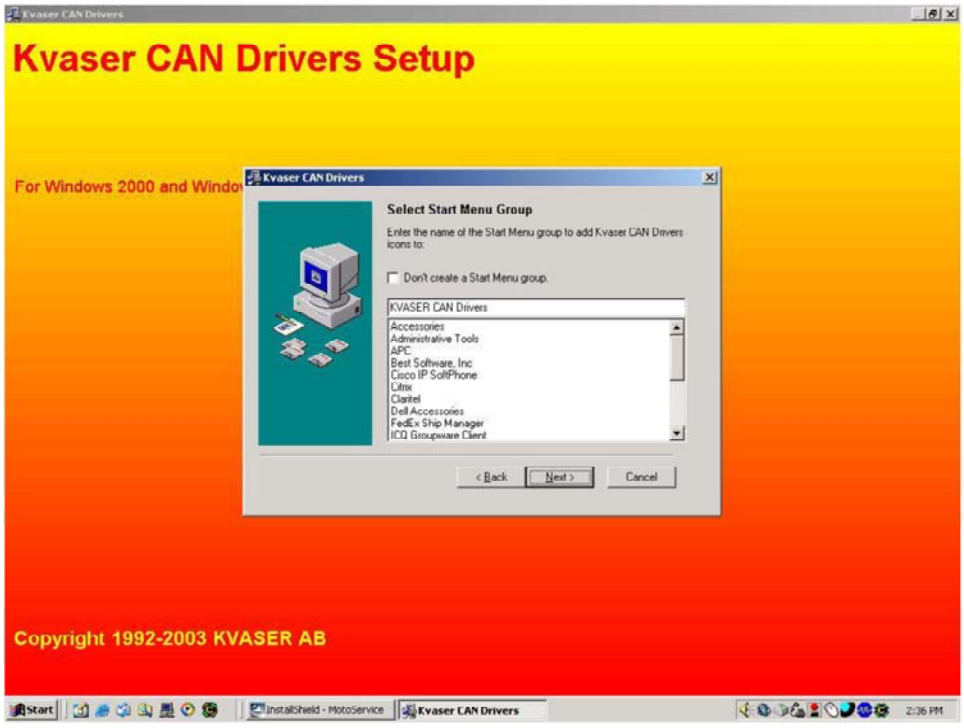
Click NEXT.



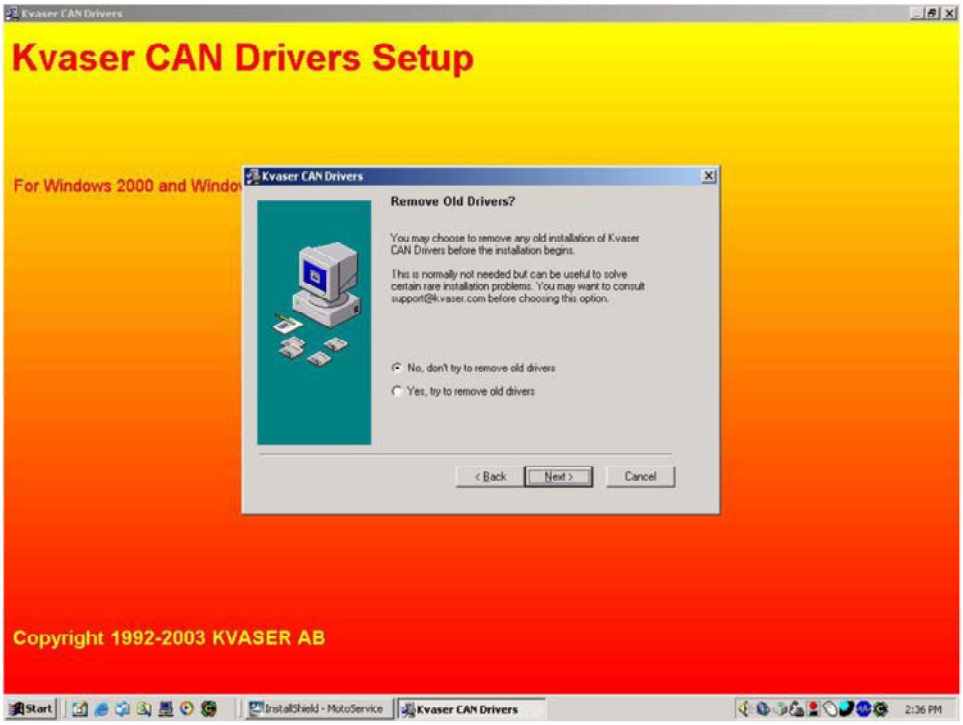
Click NEXT.



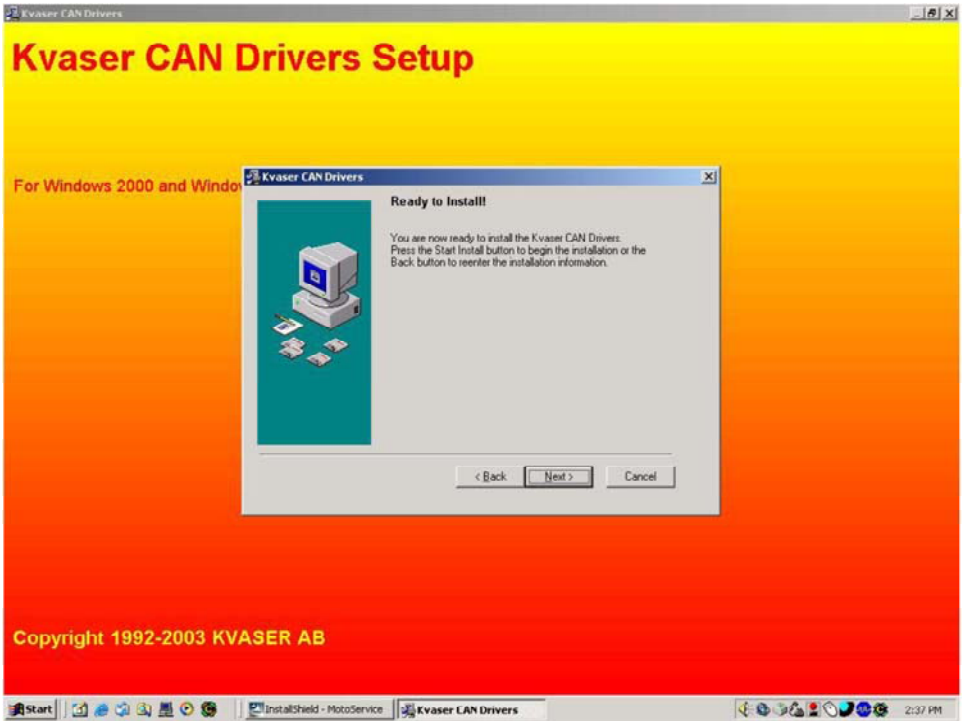
Click NEXT.



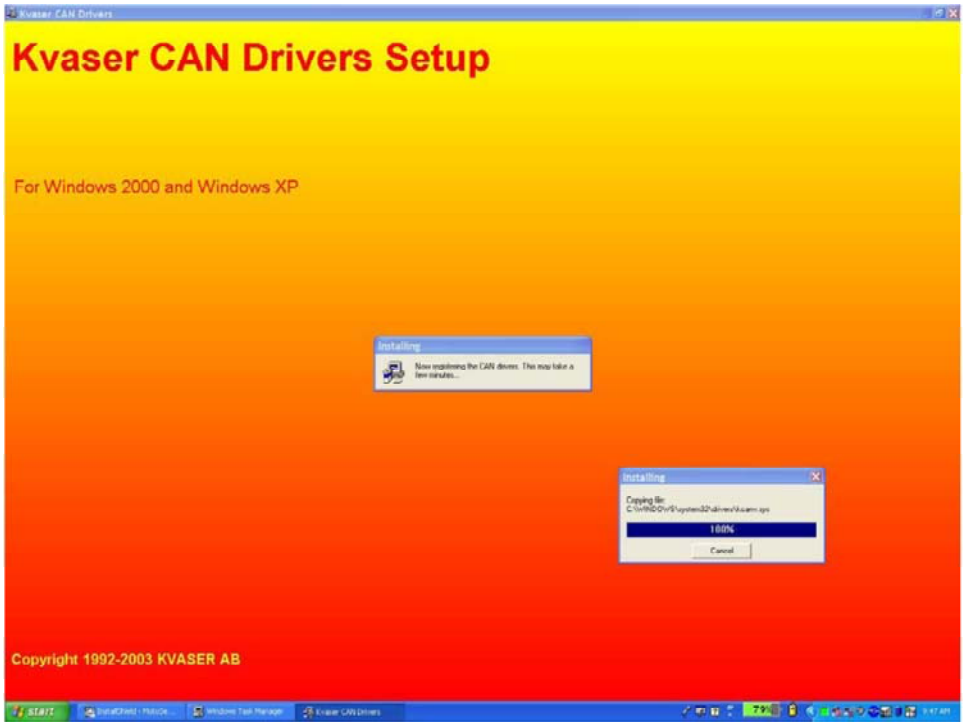
Click NEXT.

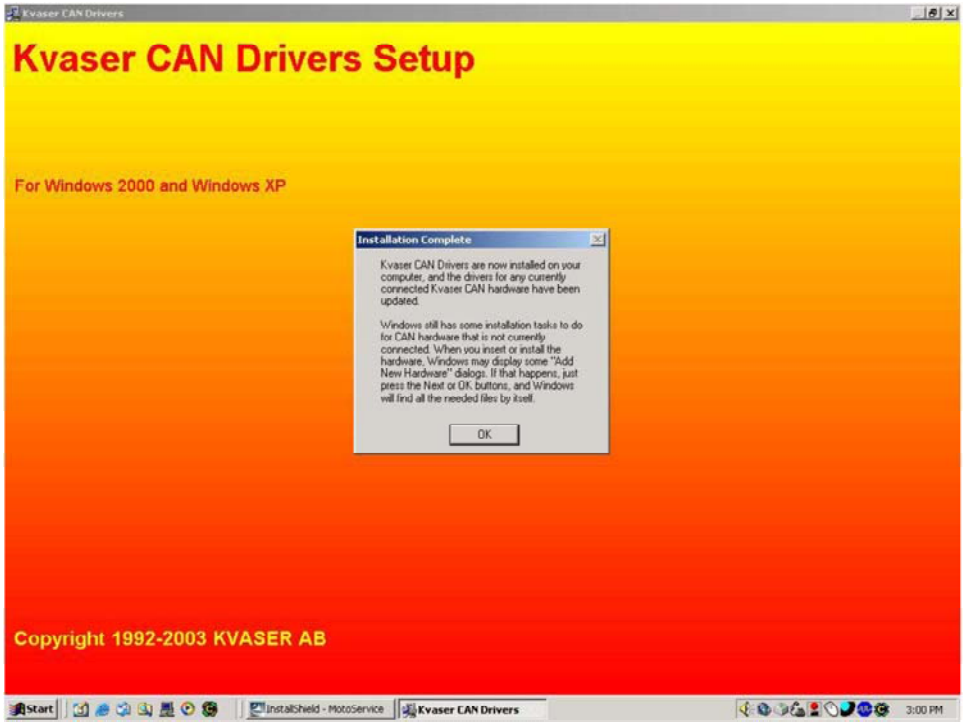


Click NEXT.

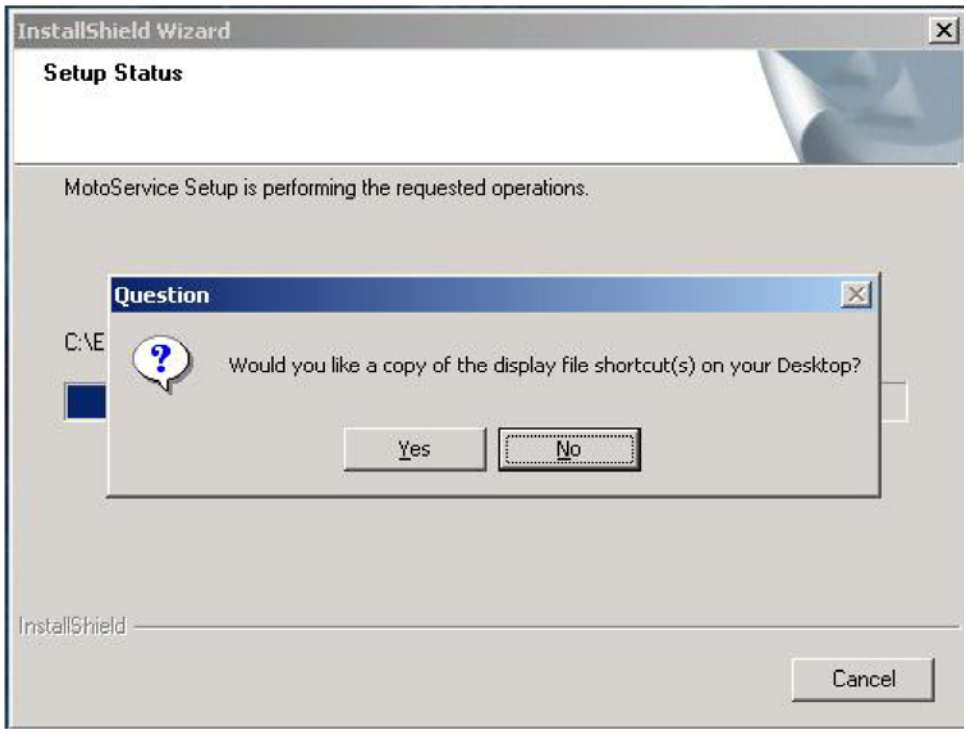


Click NEXT.

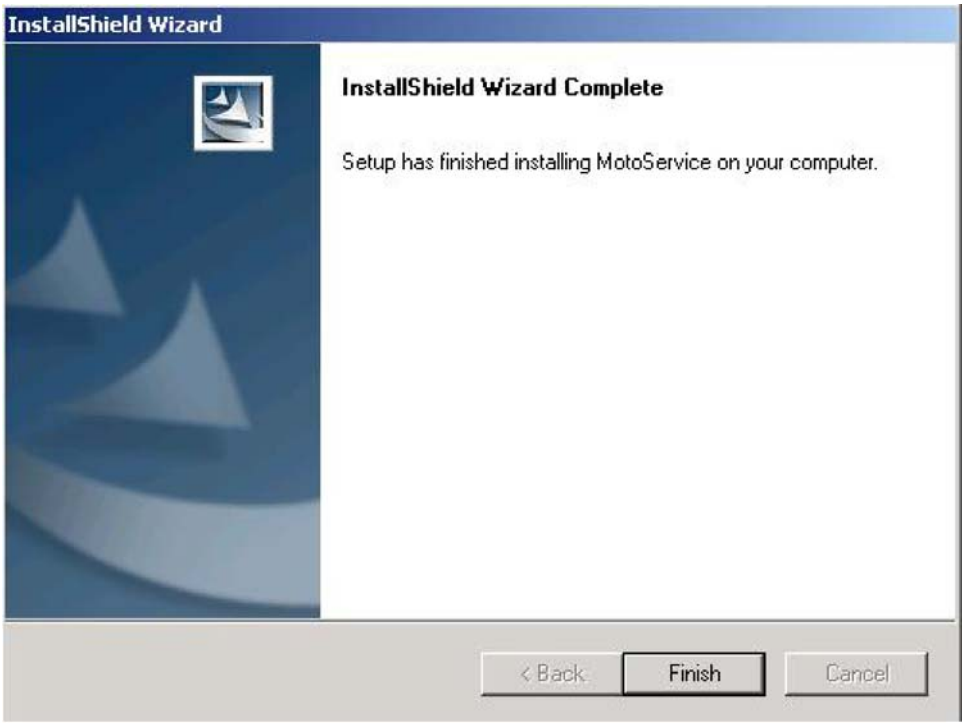

Kvaser CAN Drivers
Kvaser CAN Drivers Setup
For Windows 2000 and Windows XP
Installing
Installing
100%
Cancel
Copyright 1992-2003 KVASER AB


Kvaser CAN Drivers
Kvaser CAN Drivers Setup
For Windows 2000 and Windows XP
Installation Complete
Kvaser CAN Drivers are now installed on your computer, and the drivers for any currently connected Kvaser CAN hardware have been updated.
Windows still has some installation tasks to do for CAN hardware that is not currently connected. When you insert or install the hardware, Windows may display some "Add New Hardware" dialogs. If that happens, just press the Next or OK buttons, and Windows will find all the needed files by itself.
OK
Copyright 1992-2003 KVASER AB
Start
InstallShield - MotoService
Kvaser CAN Drivers
3:00 PM

Click OK.

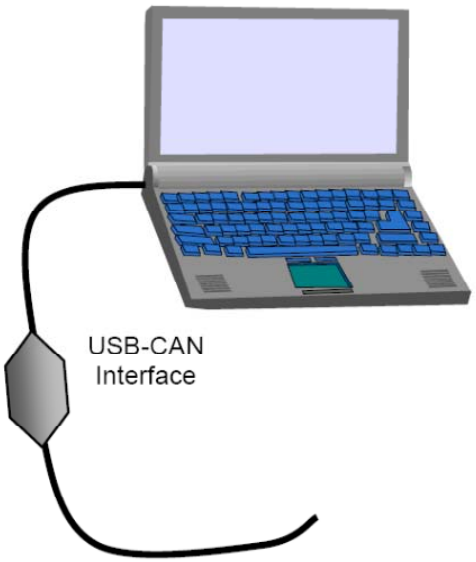


If you would like the installer to create a shortcut for the vehicle display file on your desktop then click on YES otherwise select NO to continue.



Click FINISH.

Insert the USB connector from the CAN interface into an available USB port of the computer.



Windows will now find the new hardware it has detected and continue installing the remaining driver software.

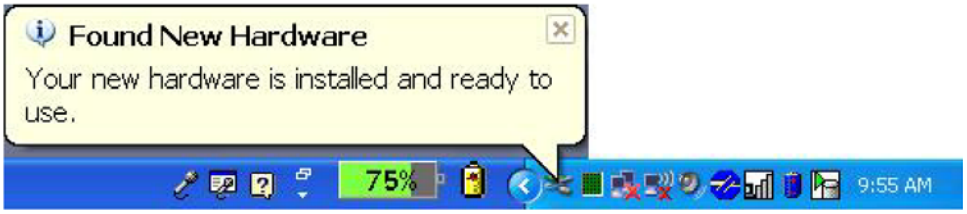
Select the choice “No, not this time” and click NEXT.

Found New Hardware Wizard
This wizard helps you install software for:
KVASER USBcan Rugged
If your hardware came with an installation CD or floppy disk, insert it now.
What do you want the wizard to do?
Install the software automatically (Recommended)
Install from a list or specific location (Advanced)
Click Next to continue.
< Back
Next >
Cancel

Click NEXT.

Found New Hardware Wizard
Please wait while the wizard installs the software...
KVASER USBcan Rugged
Setting a system restore point and backing up old files in case your system needs to be restored in the future.
< Back
Next >
Cancel

Click FINISH.



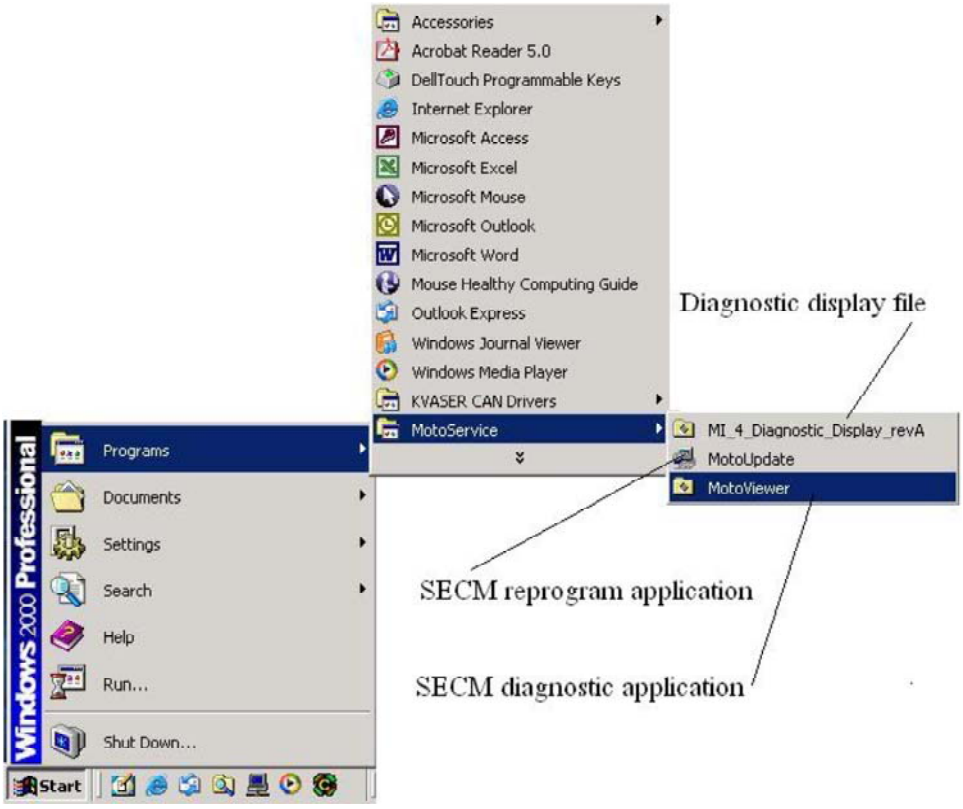
Windows alerts you that the new hardware is ready to use.

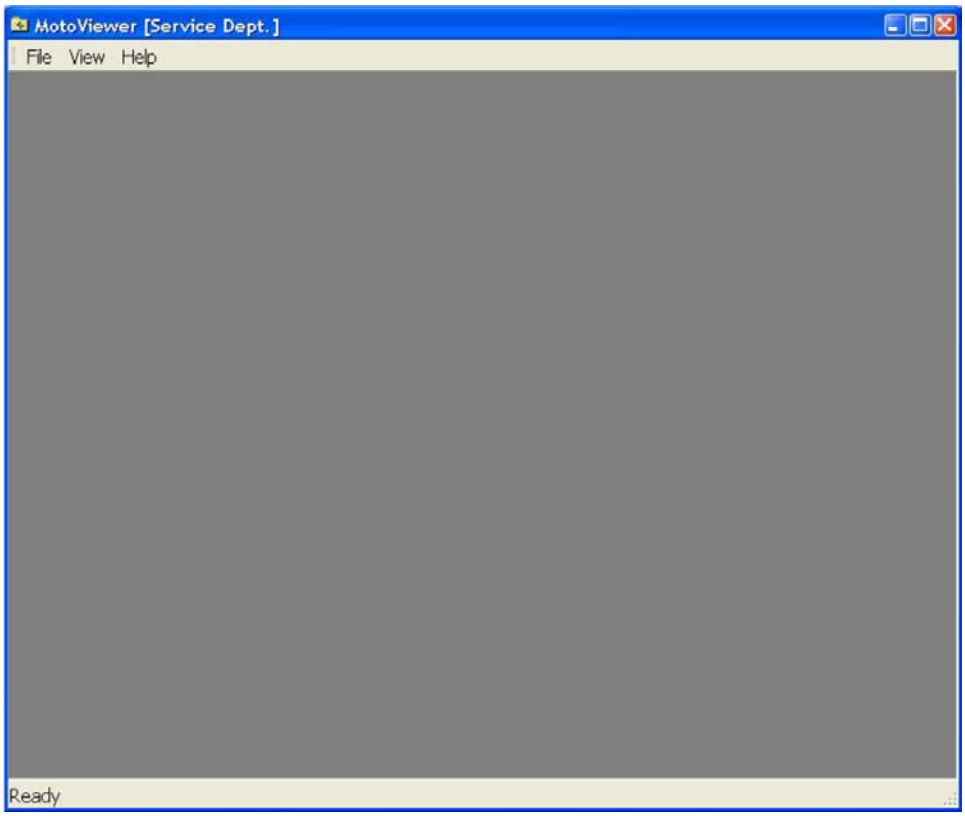
Insert the USB security token (dongle) into the other available USB port.

Style 1

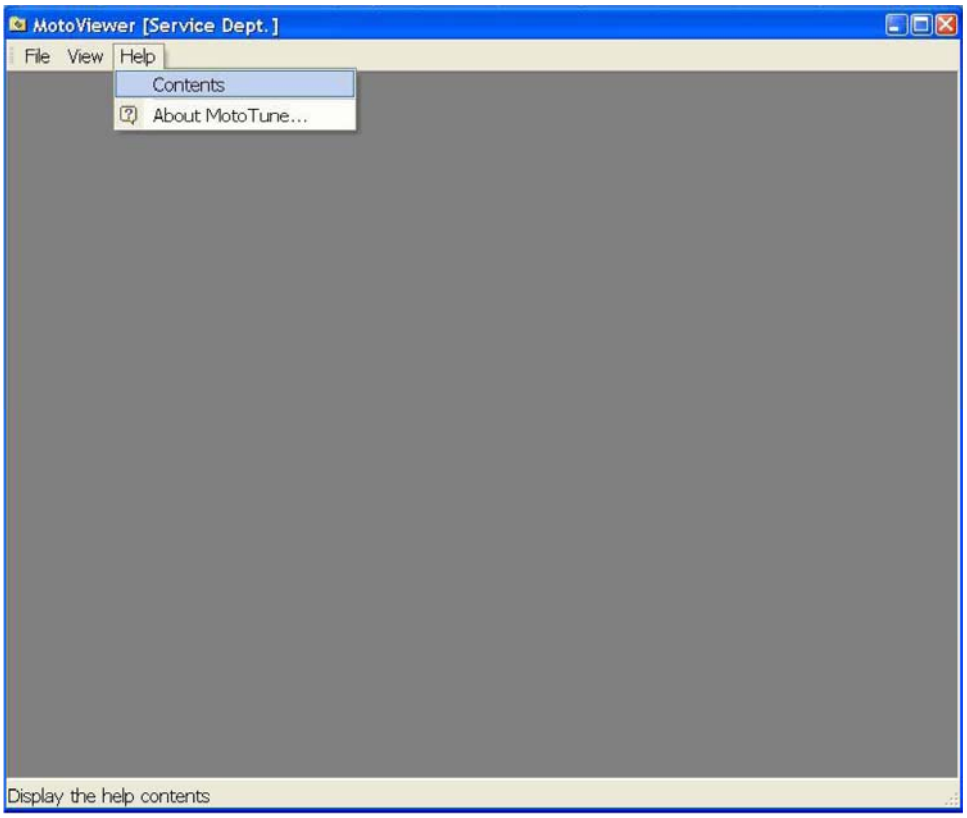
Style 2

Connect to the USB-CAN interface cable to the vehicle's diagnostic port. Turn the ignition switch to the 'on' position. Navigate to Windows START button and follow the hierarchy tree to the MotoViewer™ Icon.

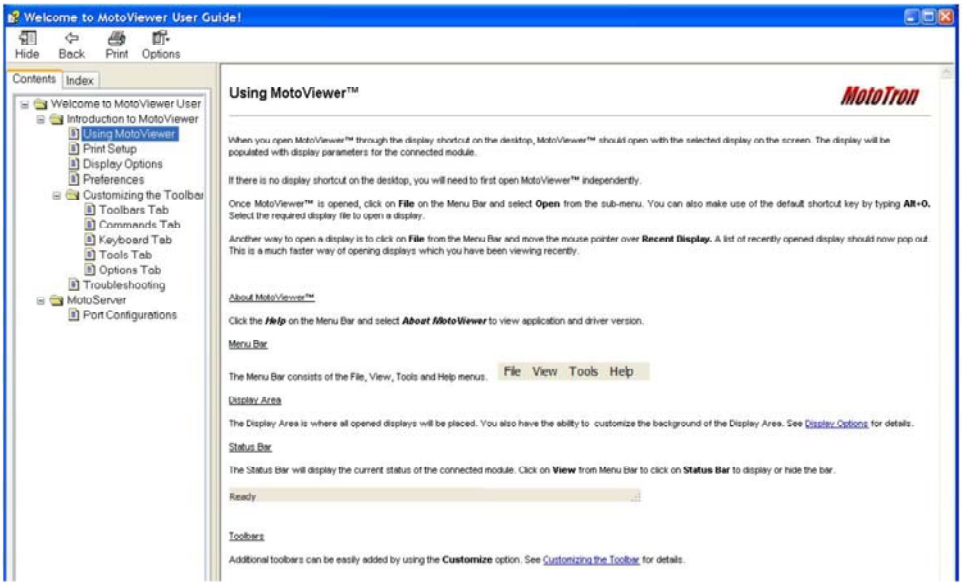




The MotoViewer screen will appear as indicated in the above example. Click on HELP/ contents to see further information if needed.



Select on any topic in the Contents directory to see further information.


Welcome to MotoViewer User Guide!
Hide
Back
Print
Options
Contents
Index
Welcome to MotoViewer User
Introduction to MotoViewer
Using MotoViewer
Print Setup
Display Options
Preferences
Customizing the Toolbar
Toolbars Tab
Commands Tab
Keyboard Tab
Tools Tab
Options Tab
Troubleshooting
MotoServer
Port Configurations
Using MotoViewer™
MotoTron
When you open MotoViewer™ through the display shortcut on the desktop, MotoViewer™ should open with the selected display on the screen. The display will be populated with display parameters for the connected module.
If there is no display shortcut on the desktop, you will need to first open MotoViewer™ independently.
Once MotoViewer™ is opened, click on File on the Menu Bar and select Open from the sub-menu. You can also make use of the default shortcut key by typing Alt+O. Select the required display file to open a display.
Another way to open a display is to click on File from the Menu Bar and move the mouse pointer over Recent Display. A list of recently opened display should now pop out. This is a much faster way of opening displays which you have been viewing recently.
About MotoViewer™
Click the Help on the Menu Bar and select About MotoViewer to view application and driver version.
Menu Bar
The Menu Bar consists of the File, View, Tools and Help menus.
File View Tools Help
Display Area
The Display Area is where all opened displays will be placed. You also have the ability to customize the background of the Display Area. See Display Options for details.
Status Bar
The Status Bar will display the current status of the connected module. Click on View from Menu Bar to click on Status Bar to display or hide the bar.
Ready
Toolbars
Additional toolbars can be easily added by using the Customize option. See Customizing the Toolbar for details.

Frequently Asked Questions

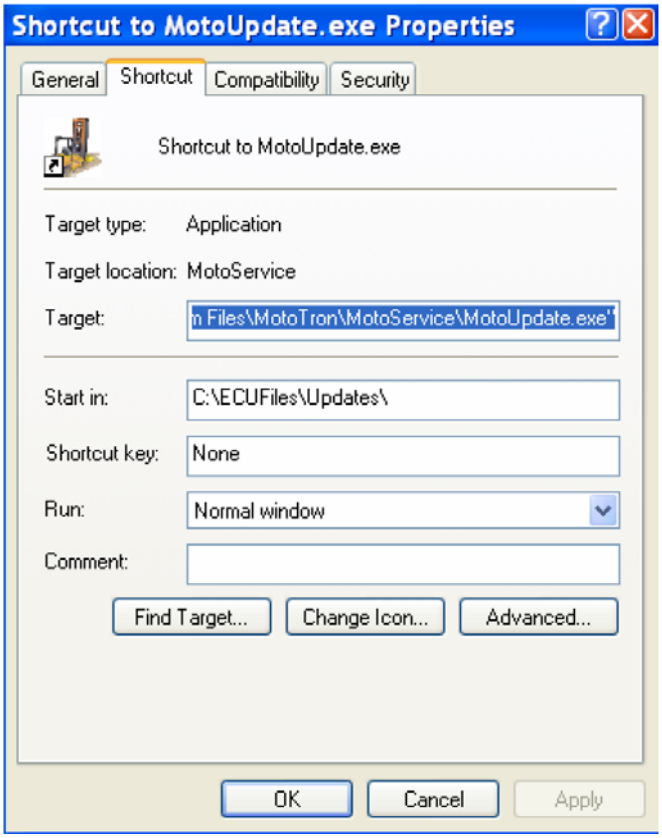
Q: Why can't I communicate with the module (ECU)?

A: Make sure the vehicle has power and the keyswitch is in the 'run' position. Verify the terminating resistor (120 ohm) is healthy.
Some laptops can't supply enough power through the USB port for the communication cable. Try using an externally powered USB hub to power the comms cable.

Q: What do I do when I run the MotoUpdate™ program and I see a message indicating there are no updates available?

A: First—make sure that you have downloaded from the website all of the latest and up to date versions of the required calibrations or .mfu files.

Second—some versions of Windows incorrectly create the shortcut directing the MotoUpdate program to look in the wrong file folder. This can be easily verified by going to the shortcut for MotoUpdate that you may have created on the desktop. Do a 'right click' on the shortcut and select properties.



Select the TAB called "shortcut" and make sure the location called Start in indicates the path of: **C:\ECUFiles\Updates**

If the information is not correct, then the MotoUpdate program will never find the update calibrations. The correct path information can be manually typed in, then click on the 'Apply' button, and then click 'OK'.

We appreciate your comments about the content of our publications.

Send comments to: icinfo@woodward.com

Please reference publication 26754.

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